

**Job Title: Field Engineer**

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| **Job Title** | Field Engineer |
| **Department** |  |
| **Reports to** | Recycling Engineering Manager |
| **Location** | Bury St Edmunds |
| **Salary** | £22,000 - £24,000 |

Network 2 Supplies is a world leader in providing circular solutions for the lifecycle of technology. We are spearheading innovative, solutions that deal with end-of life technology equipment securely and sustainably, offering our clients a professional IT lifecycle service to help them reduce risk, increase sustainability and become Net Zero.

As part of our growth, we are looking for enthusiastic, and highly motivated Field Engineers who are passionate about delivering an exceptional secure and sustainable technology disposal service. Working onsite at customers premises you are the face of our business.



**Job Purpose**

The role of Field Engineer is to recover IT equipment across the breadth of our clients IT estates to be recycled, reused or refined. The role includes the dismantling and deconstruction of a variety of IT equipment ranging from server room towers, IT exchange equipment and cable recovery.

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**Roles & Responsibilities**

The role is a varied and exciting role and requires dedication, organisation and ability to liaise with a variety of stakeholders. The key responsibilities are**:**

* Safe and efficient deinstallation, decommissioning and removal of various types of IT equipment and network hardware including IT exchanges, cabling, server room towers, desktop equipment.
* Adhering to all Health & Safety and Risk Assessment guidelines
* Recovery of equipment into N2S vehicles to be recycled at our premises
* Carrying out site surveys
* Working in a team

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**Skills & Expertise**

* Able to demonstrate good communication skill when dealing with customers
* Able to problem solve when experiencing issues
* Willing to escalate issues as and when required
* Possess a good attention to detail to ensure tasks are carried out to the highest standard
* Reliable personality and able to be trusted
* Able to complete basic regulatory documents when transporting goods
* Good understanding of health and safety, enabling a safe working practice to always be followed
* Hold a full, clean driving licence
* Lifting, moving, pushing and pulling of equipment up to 25kg so needs to be physically fit
* Able to use hand tools such as screwdrivers, drills etc.
* Willing to stay away from home when requested

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**Salary & Package**

* Salary range £22,000 - £24,000
* 23.5 days annual leave plus bank holidays
* Company Pension
* Medical Cash-Back Plan
* Employee Assistance Program
* Employee discounts