**Job Description: Waiter**

At ASK Italian our mission is simple, we want people to do more than eat Italian food, we want them to eat like an Italian – to enjoy the entire experience, escaping from the day to day, connecting with friends and family and of course enjoying great Italian food.

Our values and beliefs are packed full of Italian attitude and underpin everything we do.

We are:

**Heartfelt**: We genuinely love what we do and believe in what we say.

**Respectful**: We care about how we make people feel and our impact on the world around us.

**Generous**: We’ll go that extra mile to make a difference.

**Spirited**: We’re determined, always moving forward to be the best we can be.

**As an ASK Italian Waiter we will ASK you to:**

* Have a huge passion for food, people and Italy.
* Step forward and welcome our customers like a friend to your home.
* Work as part of a team in a fast-paced environment with an eye for detail and a drive for excellent service and standards.
* Have fantastic knowledge of our menu, understand our customers, and deliver an amazing experience every time.
* Be an inspiration within your team, consistently delivering our amazing service, standards and culture.

**The key to our success is the ASK Factor, meaning…**

* We are **natural**, genuine, caring, warm, generous and **supportive** – with one another and with our customers.
* We’re not afraid to show our personality – we are confident, we are engaging and we love to be a little bit **cheeky**.
* We care obsessively about making everything perfect, every time – like the Italians, whatever we do, we do it with **passion**.
* We are uncompromising – through our attention to detail and our expert knowledge.
* We are always ready to take on responsibility, we are **keen to learn** and genuinely like being with people.
* We are individuals, we put our own stamp on things, but we share a belief in our values and that our culture shapes everything we do.