

Test Manager

Flowbird delivers solutions for smart cities on the move. Our Smart Transport solutions can be seen in worldclass cities including London, Edinburgh, Paris, New York, Sydney, Rome, Brussels and Toronto. Flowbird is present in 4,000 towns and cities around the world. We employ over 1,000 people creating and delivering effective, high quality solutions for our clients.

Our market leadership is underpinned by a continuous drive to innovate and push the frontiers of what is possible in order to make our customers more successful. As a result, we are a thriving business that is investing strongly and building the team for both new opportunities and supporting existing ones.

Location:

Our UK headquarters is based in Poole on the Dorset coast with its bustling quay, some of the best beaches in the UK and a stunning natural harbour. There is easy access to the Dorset countryside, the New Forest and the spectacular Jurassic Coast. Our main office is 1 mile from Poole railway station with good public transport links and close to both Bournemouth and Southampton international airports.

Summary:

The successful candidate will be working as a Key Leader within a Test Team who are responsible for all aspects in FlowBird's testing of its integrated transport ticketing systems. The role will be attractive to Senior Test Automation Leaders aspiring to Test Management recognition. The Senior Test Lead will be required to work with development teams, design architects, product owners, project managers and sometimes the end users to deliver new products and enhancements. Experience in V-Model and Agile test methodologies would be of benefit. They will also be expected to take a positive role in helping the Test Area Team to review and implement continuous process improvement, to assist in the mentoring and development of the Test Team member's capabilities.

FlowBird testing is primarily focused on system, end to end and user-acceptance testing, but exploratory, automated and component level testing capabilities are also highly valued. All of which will require a proficiency in the generation of test cases, script's and possibly test plans, integration with software components and communication skills to provide feedback to the test/project/development teams. The ability to comply with project deliverables and industry standards is highly valued.

Core Responsibilities:

- Responsible for a team of around 6 Senior Test & Test Engineers
- Support the personal development of the Test Engineers for whom the Senior Lead will have line responsibility
- Being a key and proactive leader in the Senior Test Management Team to meet demand and with respect to continuous improvement
- Responsible for developing and improving projects' automated System Integrated Quality Assurance, preparing and managing Test strategies and plans to achieve this objective.
- Ensure the delivery and quality of test documentation, progress and assets compliant with the Test Area's standards and processes.
- Scheduling test activities and managing them compliant with the Test Area's standards and processes.
- Managing Test RAIDS
- Champion improved project shift-left testing, adherence to Quality Gates and their defect tracking and resolution progress.

- Responsible for managing the full-lifecycle of test phases from Static Analysis to Customer Sign-off and the test resources utilised within projects
- Representing the Test Team's progress within projects reporting to Project Managers, maintaining metrics to evidence progress.
- Providing feedback to the development/project delivery teams
- Oversee the availability of test equipment/test environments necessary to meet project requirements
- Work with peers in Development, Program Management and Design teams
- Contribute to a service minded and client-orientated approach

Required Experience:

- 4+ years of Senior Team Leadership/Test Management experience, able to articulate and demonstrate an experience of good Test Management practice as well as experienced challenges.
- Experience of Risk Based Test Management
- Experience of leading Static Analysis, System, User Acceptance, Non-Functional and Automation Test phases
- Experience of Automated Testing. Experience of software testing, techniques, tools and practices. • A graduate who has a keen interest in this field of work would also be considered.
- Customer facing experience is desirable.
- ISTQB Foundation certification (or equivalent) is required.
- ISEB Intermediate or ISTQB Advanced certification is highly desirable but not necessary
- Any additional qualifications in computing, engineering, science or testing fields would be beneficial, e.g Network Engineering, Mechanical Engineering, Industrial Engineering, Mathematics and Quality Assurance)

Core Skills:

- Knowledge of Testrail and JIRA would be advantageous, though training is provided
- Knowledge and use of Microsoft Project in Test Planning
- Test Automation languages
- PC Literate - Very good knowledge of PCs, Windows and PC Networks, MS Windows, MS Office
- Working knowledge of networking and associated protocols
- Knowledge of software development, test processes and best practices
- Analytical problem solving and passion for quality together with excellent testing aptitude
- Excellent written, verbal and interpersonal communication skills
- Ability to work in a demand-led environment showing both adaptability and problem solving skills
- Must be prepared to work extra hours as required in order to achieve stakeholder satisfaction
- Must strive and champion for quality through meticulous testing and attention to detail
- Passion for engineering and software testing
- Knowledge/experience of config management would be advantageous
- Team Foundation Server knowledge is advantageous but not essential
- Experience in using Sharepoint would be advantageous but training is provided

Reports To:

- Head of Engineering