



## Section Chef Job description

At Zizzi we don't do good times, only Great Times. That's our secret sauce. We are in the business of creating magic and memories for our customers, beyond just their meal, and as a restaurant team, our job is do just that. Your role as Section Chef, producing great quality pizza and pasta along with salads and desserts, is an absolutely crucial part of doing this, by -

### People

- Always working as part of a complete restaurant team, BOH and FOH together, and encouraging everyone else to do the same.
- Being able to spot when a team member needs help and jumping in to give support whenever they need you.

### Service

- Delivering great service to our customers, and the rest of your team mates - both the BOH and FOH teams.
- Taking absolute pride in your food presentation to our customers.
- Helping the Head Chef or GM to resolve any customer complaints and making sure they don't happen again.

### Food

- Being passionate about our food, knowing the menu and specs inside out, being an expert on allergens, and helping to share this passion across the kitchen.
- Having a great level of product knowledge, to work in your allocated section(s) within the kitchen.
- Stepping up, following instructions from the Chefs and supporting with various types of food preparation when needed, using it as an opportunity to learn as much as you can.
- Being able to plan for the shift, making sure the right level of food is prepared.
- Delivering an excellent level of food quality against specs to make sure the customer receives an exceptional standard of food.

### Restaurant

- Knowing the kitchen inside out, making sure everything is clean and organised.
- Owning your Section area and taking pride in maintaining it to company standards.
- Letting the Head Chef know straight away if there are any problems, such as the condition of equipment, utensils or food availability.
- Making sure the restaurant is clean and presentable at all times, and compliant with our Quality and Safety, Health and Safety and Food Safety standards. Flagging any issues with the Head Chef or GM straight away, to ensure the safety and well-being of our customers is always maintained above expectation.

And you do all that with Zizziness - our attitude and how we do things

- **You're magic.** You can take a good time to a Great Time, whatever the occasion. You're the person other people want to hang out with.
- **You care.** You're friendly and you get people. You can easily step into other people's shoes and you adapt to put them at ease. [1]
- **You're real.** You're honest, trustworthy, and show respect to everyone. You treat others as you'd want to be treated. You're informal but never casual.
- **You're clear.** You keep things simple. You speak clearly and confidently. You understand and are understood.
- **You want to be the best.** You're ambitious and want to grow and learn. You know that delivering Great Times helps everyone to succeed.
- **You're one of us & We are Zizzi.** We are a family. It's never me, always we.